

# Customer Identity Solutions

**CLOUD**ENTITY™

CUSTOMER IDENTITY AT CLOUD SPEED



## CUSTOMER IDENTITY CHALLENGE

Organizations are building new mobile-first and customer web applications to attract new customers and improve service to existing customers. With customers on the run and internal drive for speed and cool features, identity and security can be left behind – leading to significant risk exposure both to the business and the customers alike.

- *Traditional cumbersome identity and security approaches can frustrate customers leading them to abandon transactions, buy less, and crater customer satisfaction stats.*
- *Current internal employee-centric IAM that depends on internal AD and heavyweight integrations while lacking cloud-native API architecture, ultimately slow down the business.*
- *Core requirements for massive, predictable scale collide with fixed internal IAM repositories designed for hundreds or thousands of employees not billions of users, transactions and devices.*

## CLOUDENTITY™ SOLUTION

The Cloudentity Customer IAM delivers an innovative approach to ensure a high quality frictionless user experience balanced with security and privacy. Cloudentity enables numerous authentication methods including social login, passwordless, Single Sign On (SSO), multi-factor authentication (MFA), federation and more within an adaptive risk-based transaction model.

Optimized for speed and flexibility, the intelligent Cloudentity TRUST Engine™ uses behavioral machine learning to deliver continuous adaptive authentication, authorization and relationship management between users+services+things.

The Cloudentity TRUST Engine employs a unique adaptive risk-based transaction authorization approach to dynamically score risk across user roles, transactional context and risk profiles for maximum protection.

Cloudentity dynamically detects changing risk across behavioral, data security and threat intelligence, escalating identity requirements for authorization on higher risk transactions while detecting, mitigating and blocking nefarious users, devices or activities.

## CLOUDENTITY IMMEDIATE VALUE

Cloudentity Customer IAM delivers immediate out of the box value:

- *Through SSO across external apps, unifies customer identity and data security to lower risk*
- *Safeguards customer trust, privacy and user consent*
- *Ensures compliance with industry regulations such as PCI, HIPAA and EU GDPR.*
- *Integrates and orchestrates existing security infrastructure, internal IAM, SIEM, SOC*
- *Enables wide scale deployment and multi-level delegated administration*

With Cloudentity in place to ensure a great, safe user experience, your customers will engage better and transact more helping grow your business, acquire new customers, and ensure high customer satisfaction. **Get to cloud faster with adaptive Customer IAM from Cloudentity.**

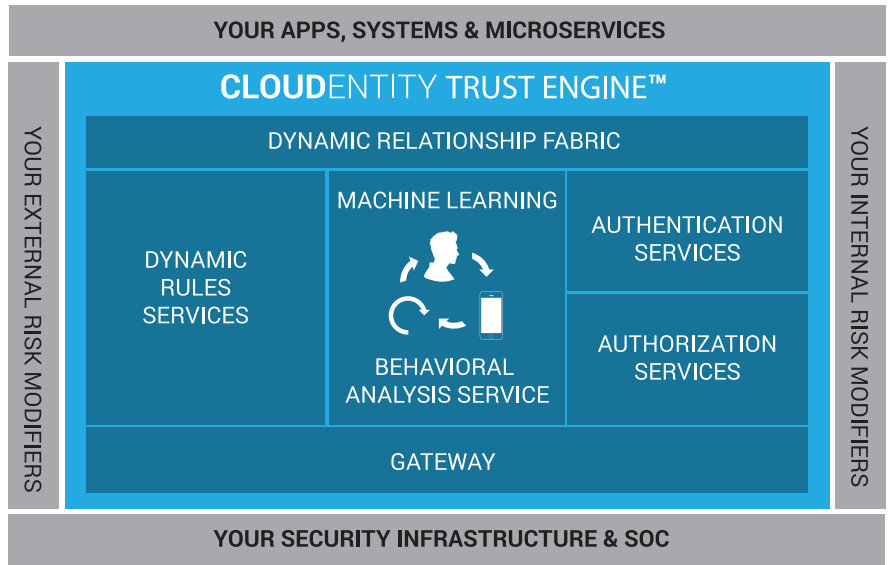


SAML 2.0 - OpenID Connect - OAuth - OpenAPI - SCIM



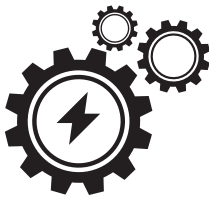
SECURITY ELEMENTS  
3RD PARTY & INTERNAL

- WAF
- Fraud Detection
- Anomaly Detection
- Vulnerability Detection
- Data Sensitivity
- Threat Intel

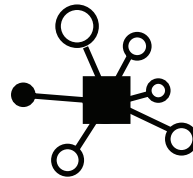


IDENTITY ELEMENTS  
3RD PARTY & INTERNAL

- Identity Proofing
- External Attributes
- 3rd Party MFA
- Context
- Data Attributes
- Fraud Engine



**Cloudfinity Trust Engine™** for Continuous Adaptive AuthN & AuthZ Across User- Services-Things



**Unique Behavioral Machine Learning** for Best User Experience at Lowest Security Risk



**World's only Customer IAM** Built on Microservices & Optimized for Cloud Speed, Flexibility & Scale

**Cloudfinity™ is the innovator of secure Customer Identity for cloud-native, hybrid-cloud and multi-cloud applications.**

Optimized for speed and flexibility, the intelligent Cloudfinity TRUST Engine™ uses behavioral machine learning to deliver continuous adaptive authentication, authorization and management across users-services-things.

Only Cloudfinity delivers secure frictionless cloud transactions for best user experience at lowest risk. Trusted by global organizations in Finance, Insurance, Telecommunications. Government, Retail and Healthcare.

**CLOUDIDENTITY NAMED A "COOL VENDOR" BY GARTNER**

"Cool Vendors in Identity and Fraud Management, 2017"

Report by Jonathan Care, Tricia Phillips, and Felix Gaehtgens on May24, 2017



Garner "Cool Vendors in Identity and Fraud Management" by Jonathan Care, Tricia Phillips, and Felix Gaehtgens at Gartner, Inc., 24 May 2017, ID: G00326811

Disclaimer: Gartner does not endorse any vendor, product or service depicted in our research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.